



25 June 2020

JBSA Teammates,

To better posture the installation and help reduce community spread of COVID-19, we are transitioning to Health Protection Condition (HPCON) CHARLIE, effective 26 June. This action is necessary to better protect the health of our people and continue the vital DOD missions we conduct.

Starting 26 June, JBSA will be open to Mission Essential and Mission Critical personnel only. Only military members, civilian employees and other DOD-affiliated personnel (to include retirees, dependents, contractors) who are conducting official business or have appointments at a military medical treatment facility (MTF) will be allowed on the installation.

There will be a 100% DOD and Uniformed Services identification check for the driver and all members in the vehicle, aged 17 and over. Reduced installation access and vetting procedures will be the same as previous HPCON CHARLIE procedures. In addition, all future visitor pass requests will need approval by a unit commander or designated representative. Passes must be accompanied by valid identification (e.g., driver's license) for non-DOD affiliated visitors. Lastly, current visitor passes will continue to be honored.

Below are key highlights of services that will be maintained or modified. For the most up-to-date information, please reference the JBSA's COVID-19 website at <http://www.jbsa.mil/coronavirus>, and follow us on Facebook at <https://www.facebook.com/JointBaseSanAntonio/>

- JBSA will be accessible to DOD and Uniformed Services ID card holders at all 24-hour gates, as well as the ARNORTH walk-in gate, New Braunfels gate, Growden gate, and Security Hill gate. Full gate information is available here: <http://www.jbsa.mil/gate-hours/>
- Child Development Centers and Youth Center camps will remain open to mission essential and critical personnel. However, there will be no open recreation or youth sports activities.
- Fitness Centers will remain open to Active Duty, Reserve and Guard personnel only.
- Pools will remain open at 25% capacity for lap and recreational swimming with physical distancing protocols in place.
- The Golf Courses, Bowling Centers, Outdoor Recreation, Clubs, Community Centers, Student Activity Center, Auto Hobby Center, and modified chapel services will remain open with the current physical distancing protocols and limited capacity in place. Visit

www.JBSAToday.com for details.

- Canyon Lake Recreation Area will remain open with current physical distancing protocol and limited capacity in place.
- Commissaries and AAFES will remain open with physical distancing protocols in place.
- For up-to-date information on medical services, please visit these websites: <https://www.bamc.health.mil/articles/covid19/> and <https://www.59mdw.af.mil/>

Per DOD guidance, JBSA meets all the criteria to implement HPCON CHARLIE measures with the increase in confirmed positive cases of COVID-19 and the increase of inpatients at our military MTFs. In addition, the sustained increase in community transmission has slightly impacted the military MTFs capacity to treat patients and availability of adequate diagnostic testing.

Our increases per percentage of the JBSA community is still statistically small. In addition, there has not been a serious case of community spread on JBSA or within the training pipelines to date.

Commanders and supervisors at all levels need to balance employee schedules to accomplish the mission and accommodate high-risk members and other family considerations. This may include teleworking or adjusted work shifts.

The importance of minimizing the spread of COVID-19 and implementing public health recommendations is critical. This includes physical distancing, wearing face masks, practicing good hand washing protocols and taking appropriate actions if feeling sick.

We will continue to work with our public health experts and based on local conditions, we will determine the scale and speed to expand installation services. Thank you for your support during these unprecedented times.

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